ACCESS TO CARE WORK GROUP

August 28, 2018

Maura Rossman, M. D., Health Officer Howard County Health Department Steven C. Snelgrove, President Howard County General Hospital

Kelly L. Kesler, M.S., C.H.E.S.®, Director Howard County Local Health Improvement Coalition



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Local Health Improvement Coalition

PURPOSE & AGENDA

GOAL: At the end of this meeting, workgroup members will be made aware of FY 18 progress towards the Access to Care Strategic Plan objectives, have an overview of the Access to Care-focused Full LHIC meeting and will identify specific strategies and commitments towards increasing health care utilization by HC residents.

AGENDA:

- A. Welcome and Introductions
- B. Approval of Minutes and Announcements
- C. Howard County Health Insurance Video
- D. Access to Care Utilization Focus
 - FY 18 Data Reporting
- E. Overview of September Full LHIC and Feedback
- F. Discussion: Tactics for ATC Education and Awareness
- G. Next Steps and Meeting Wrap-Up



WELCOME AND INTRODUCTIONS

Recap of Previous Meeting

Member Announcements

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THANNUAL MARYLAND LIVING WELL EVIDENCE-BASED TRAINING ACADEMY



Thursday, September 6, 2018 8:00 AM—3:30 PM

WHERE:

MedStar Harbor Hospital Baum Auditorium 3001 S. Hanover Street

Baltimore, MD 21225





CONTINENTAL BREAKFAST AND LUNCH WILL BE PROVIDED



FOR MORE INFORMATION PLEASE CONTACT:

Wendy Farthing wmf@macinc.org



Champions of Change Conference



Capacity-Building Workshops To Improve Quality of Service

- Building Your Race and Equity Lens
- Authentic Community Engagement
- Homelessness 101
- Community Change through Collective Impact

Workshop Facilitators

- Tamarack Institute
- Associated Black Charities
- National Alliance to End Homelessness

Thursday, September 13, 2018, 8:30 am- 4:30 pm

Sheraton Columbia Town Center Hotel

Registration Fee \$35 (Continental Breakfast and Lunch Included)

CEUs Available

Register at: championsofchange2018.eventbrite.com

For more information or if you need this flier in an alternate format, or need accommodations to attend this event, contact 410.313.0221 or mscinfo@howardcountymd.gov.

Community Resources and Services

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START LIVING WELL TODAY! Living a HEALTHY Life with CHRONIC PAIN

Good health is imperative to your quality of life. This Chronic Pain Self-Management Program is designed for people who have a primary or secondary diagnosis of chronic pain.

ELKRIDGE 50+ CENTER

6540 Washington Blvd., Elkridge 21075

WEDNESDAYS • 1:00 - 3:30 PM

October 17, 24, 31 AND November 7, 14, 21

Course materials will be provided, which can also be purchased on-site for a nominal fee. To achieve the most benefits from this program, we encourage a commitment to attend all six sessions.

TOPICS INCLUDE:

- · Managing Symptoms and Challenges
- · Exercising for Strength and Flexibility
- Taking Medications Appropriately
- Evaluating Treatment Options
- Balancing Activity and Rest
- Achieving Goals

To register or for more information, contact:

JEN LEE

jlee@howardcountymd.gov

410-313-5940 (VOICE/RELAY)

If you need accommodations to attend or need this information in an alternate format, contact Maryland Access Point at 410-313-1234.

www.howardcountymd.gov/livingwell

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www.hclhic.org



Aging and Independence

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Department of Community Resources and Services

Howard County Office on

Advance Care Planning

Free

3rd Thursday of the month • 3-7 p.m. Walk-In • HCGH Wellness Center

Receive free, individual assistance with your advance care planning. Our staff will help you think through your care wishes, complete an advance directive and electronically store your documents for providers to easily access. Having your advance directive on file at the hospital allows providers to follow your wishes if you are ever at the hospital and unable to communicate.

An advance directive is a legal document that assigns a health care agent, a person who would speak for you should you be unable to communicate for yourself. It can also include a living will, which is a document that communicates your health care wishes. Learn more about advance directives at <u>www.speakeasyhoward.org</u>.

Walk-in, first-come, first-serve, Registration is not required for this program.

For more information, contact Karen Shelton: <u>kshelto7@jhmi.edu</u> Phone: 443-518-6684 Fax: 410-720-8786



Program is held in the HCGH Wellness Center, 10710 Charter Drive, Medical Pavilion at Howard County, Suite 100, Columbia



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12th Annual Counseling and Career Services Conference SAVE THE DATE



Friday 30 NOVEMBER 2018 8:30am-12:00 Howard Community College

Columbia, MD

3 Diversity CE's

Available!

As a result of this training participants will be able to:

- Define racial trauma and identify related symptoms
- Describe types of race-related responses to racial trauma and violence
- Delineate counseling/practice strategies for addressing racial trauma responses



Contact: Dr. Jay Coughlin | 443.518.4032 | jcoughlin@howardcc.edu

Carlton E. Green, Ph.D. Licensed Psychologist

SPEAKER

Director of Diversity Training & Education, Office of Diversity & Inclusion, UMCP

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Work Group Job Action Review

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HEALTHCARE ACCESS MARYLAND VIDEO



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Access to Care Utilization Focus

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CDSMP-SPECFIC DATA REPORTING FOR FY 18

Journey to Better Health

| FY18 Course Offerings & Locations | Enrollment Capacity | Enrollment per Location | | | |
|--------------------------------------|---------------------|-------------------------|--|--|--|
| Living Well - HCGH Wellness Center | 16 | 10 | | | |
| Living Well - HCGH Wellness Center | 16 | 10 | | | |
| Living Well – | | | | | |
| Christ Memorial Presbyterian Church | 16 | 13 | | | |
| Living Well - St John Baptist Church | 16 | 9 | | | |
| Living Well - St John Baptist Church | 16 | 10 | | | |
| Living Well - HCGH Wellness Center | 16 | 11 | | | |
| Cancer Self- Management – | | | | | |
| HCGH Wellness Center | 16 | 11 | | | |
| Living Well with Diabetes – | | | | | |
| HCGH Wellness Center | 16 | 13 | | | |
| Tomando Control de su Salud – | | | | | |
| Wild Lake Interfaith Center | 16 | 16 | | | |
| Totals | 144 | 103 | | | |

FY 17 Enrollment Capacity: 150 FY 17 Total Enrollment: 94

FY 18 Participation%: 71.5% FY 17 Participation%: 62.7%

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CDSMP-SPECFIC DATA REPORTING FOR FY 18 (CONT'D)

Office on Aging and Independence

| FY18 Course Offerings & Locations | Enrollment Capacity | Enrollment per Location |
|-----------------------------------|---------------------|-------------------------|
| Waverly Gardens | 16 | 10 |
| Bain 50+ Center | 16 | 10 |
| George Howard Building | 16 | 13 |
| Medical Pavilion at Howard County | 15 | 9 |
| George Howard Building | 15 | 10 |
| Bain 50+ Center | 15 | 11 |
| The Village at Howard | 15 | 11 |
| Elkridge 50+ Center | 15 | 13 |
| La Casa de Rosa | 15 | 16 |
| Totals | 138 | 76 |

FY 17 Enrollment Capacity: 64 FY 17 Total Enrollment: 26 FY 18 Participation%: 55.1% FY 17 Participation%: 41%



OVERVIEW OF FULL LHIC PRESENTATION FULL LHIC: SEPTEMBER 27- ACCESS TO CARE FOCUS

- ATC Priority: Increase in Health Service Utilization
 - Transition from focus on health insurance enrollment
 - Will still support Open Enrollment
- CDSMP Presentation: 4 main objectives
 - 1. What are the SMRC CDSMP Programs?
 - How are they unique?
 - What is their value?
 - 2. How does one become a lay leader?
 - Training process
 - Requirements to maintain certification
 - 3. Call to Action: LHIC Member Organizations to serve as Host Sites
 - Value added to organizations
 - Embedding leaders within organizations
 - 4. Call to Action: LHIC Member Organizations to promote CDSMPs and increase CDSMP referrals



Discussion: Tactics for Access to Care Education/Awareness

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| → C | ews-events/lhic-and-pa | rtner-events/mont | h.calendar/2018/08/ | /27/- | | | | | | | | | | | |
|---|---|---|---|---|--|--|---|--------------|------------------|------|--|--|---|--|--|
| | Howa | rd Co | ounty | LHIC | 2 | | | | | DGIN | Howa | ird Co | ounty LHIC | 8 4 4 | oward County Health Department 930 Stanford Blvd Columbia, MD 2104 10.313.6204 - Voice/Relay 10.313.6108 - Fax .866.513.6300 - Toll Free |
| | Local Health Improvement Coalition | | | | | | 😏 🚯 search 🔍 | | | | Local H | | www.hdhic.org | | |
| Hows Asour Us Ous Parosities Ous Ma Sunday Monday Tuesday Wednesday Thi 29 30 31 1 2 29 30 31 1 2 29 30 31 1 2 20 20 20 10 20 20 20 20 20 20 20 20 20 20 20 20 20 | | | | | | Resource: Friday 3 09:30am MD- AWARE Youth | s Asses Saturday 4 00:00am FREE Boot Camp | ssments/Data | Calendar & Event | 5 | Managemen County. HCL Center of Exe upcoming po | ice-based Chronic Disease Self- and hypertension in Howard dence and The Living Well can help by sharing these ducation Programs | | | |
| | | | | 08:00am Diabetes Preven | 09:30am MD- AWARE Youth | 10:00am Living Well wit | 09:00am Farmer's Market | | | | + | | CHRONIC DISEASE SELF MANA | GEMENT EDUCATION | |
| | 31 | | | 09:30am MD- | 02:00pm Farmer's Market | 01:30pm Living Well | 09:00am We Wal | Th. | | | Program Name & Link | Disease type | Program Description | Dates | Location |
| | 12 12 Odan Farmer's Market 12 12 Oddan Farmer's Market 14 | 5 05.35pm FREE Community 13 06.35pm FREE Community | 7 12.00pm Prevent 72 Prog 05.30pm Living Well 14 05.00am Exercise Counse | AWARE Youth 12:00pm Tai farmer's Market 8: 0:00pm Youth 0:00pm Youth 0: | 9 5 5 5 6 5 5 5 5 5 5 5 5 5 5 5 5 5 | Well wit 01:30pm Living Well 17 10:00am Living Well wit | for Wei | | | | & Unk Living Well https://bit.ly/ 2Mr9IdS | Chronic | A 6-week workshop for people who live with or are a risk of having a chronic condition such as heart disease, diabetes, cancer, obesity, depression, chronic pain, arhtrits, lung disease and any other health concerns. • Learn techniques to cope with feelings of frustration, fatigue, pain and isolation • Develop skills to communicate more effectively with family, friends and health professionals • Learn exercises to maintain and improve strength, flexibility and endurance • Improve nutrition and develop healthy eating habits | t 9/20/18, 9/27/18, 10/4/18, 10/11/18, 10/18/18, 10/25/18 1:30 - 4:00pm *Mustbe 18 and older to attend 9/20/18, 9/27/18, 10/4/18, 10/11/18, 10/18/18, 10/25/18 5:30 - 8:00pm *Mustbe 18 and older to attend 9/21/18, 9/28/18, 10/5/18, 10/12/18, 10/19/18, 10/26/18 10:00am - 12:30pm *Mustbe 18 and older to attend | Howard County General Hospital Wellness Center Medical Pavilion 10710 Chatter Drive, Suite 100 Columbia, MD 21044 Journey to Better Health 410-720-8788 <u>HCGH-J2BH@JhmLedu</u> |
| | 19 09:00am Farmer's Market | 05:30pm FREE | 12:00pm Prevent T2 Prog 02:00pm Dietary Counsel | Farmer's Market | 02:00pm Advance Care PI 04:00pm Opioid Overdose 23 09:00am Behavioral Heal 02:00pm Farmer's Market | 10:00am Driver Safety f 10:00am Living Well wit | Farmer's Market 09:00am We Wal for Wel 25 00:00am FREE Boet Camp 09:00am Farmer's Market | Dk | | | Revised 8/28/ | 18 | www.hdhic.org | Several Contraction of the several sev | HEALTH BEFARINGHT AND YOU |

From HCAM – Your Howard County, ACA Connector Entity

HCAM wants our valued consumers to know that they should plan to come in to see a Navigator during Open Enrollment, (November 1st thru December 15th) so they can see the plans and prices, and make an informed decision with the facts, about enrollment for 2019 coverage. Also, regardless of the ACA news they may hear, Maryland's program and Navigators have not been negatively affected by the recent Federal steps, impacting the Federal Marketplace. Furthermore, Maryland and the MHBE have been working hard on ways to encourage carriers to reduce their proposed increases, and the current rate increase proposals may not prevail. Please call HCAM in October to find out where you can make an appointment to see a Navigator in Howard County, during open enrollment.

Call: 410-500-4710. Or visit: Healthcareaccessmaryland.org coverage. CARE. CONNECTIONS.



www.hclhic.org



NEXT STEPS AND MEETING WRAP-UP

September Full LHIC

Thursday, September 27

8:30 a.m. – 10:30 a.m

Access to Care Work Group Meeting

Tuesday, October 16 9:00 a.m. – 10:30 a.m.

Barton A & B

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